



Monday, April 29, 2019

11:00 AM – 5:00 PM

Registration Opens
(Greatroom Foyer)

11:30 AM – 2:30 PM

NDEDIC Board Meeting
(Strategy 2)

3:00 PM – 3:30 PM

835 and the Value to You
Jason Koch, Jarvis Shockey, Tom Mort
Brad Royer
(Focus)

3:30 PM – 5:00 PM

Task Force Roundtables
(Studio 1 & 2)

5:15 PM – 6:00 PM

Pre-event Reception, Board & Committee Members-
Sponsored by United Concordia
(Hospitality Suite)

6:00 PM – 8:00 PM

Opening Reception- Sponsored by Delta Dental
(Greatroom 1-2)

Tuesday, April 30, 2019

7:00 AM – 4:00 PM

Help Desk / Registration Open
(Greatroom Foyer)

7:00 AM – 7:45 AM

Dental Dash- Sponsored by Delta Dental CA
(Meet in Lobby)

8:00 AM – 8:45 AM

Breakfast
(Greatroom 1-2)

8:45 AM – 9:00 AM

Opening Remarks
Kathy Jönzzon, NDEDIC Chairperson

9:00 AM – 10:30 AM

Keynote Presentation:
Customer Experience- Sponsored by Aspen Dental
Sera Tanner
(Greatroom 1-2)

10:30 AM – 10:45 AM

Exhibitor Break
(Greatroom 1-2)

10:45 AM – 11:30 AM

NDEDIC Membership Townhall
(Greatroom 1-2)

11:30 AM – 1:00 PM

Awards & Recognition Luncheon
(Greatroom 1-2)

1:15 PM – 3:00 PM

CX Getting Started
Sera Tanner
(Greatroom 1-2)

3:00 PM – 3:30 PM

Exhibitor Break
(Greatroom 1-2)

3:30 PM – 4:30 PM

Work Group 1
Kristina Steece & Kathy Jönzzon
(Greatroom 1-2)

4:30 PM – 5:30 PM

Delivering Value Through
Electronic Healthcare Attachments
Taha Anjarwalla
(Greatroom 1-2)

6:00 PM

Buses Leave for the CanCan
(Meet in Lobby)

6:30 PM – 8:30 PM

Social Event
(CanCan Wonderland)

Wednesday, May 01, 2019

7:00 AM – 2:00 PM

Help Desk / Registration Open

(Greatroom Foyer)

7:30 AM – 8:30 AM

Breakfast

(Greatroom 1-2)

8:30 AM – 9:30 AM

Work Group 2

Tom Mort & Jason Woolan

(Greatroom 1-2)

9:30 AM – 9:45 AM

Exhibitor Breaks

(Greatroom Foyer)

9:45 AM – 11:00 AM

**Immediate Opportunities to Save Time and Reduce
Business Costs: 2018 CAQH Index® Findings**

Kristine Burnaska, Ph.D.

(Greatroom 1-2)

11:00 AM – 12:15 PM

How to Leverage the Use of

Electronic Attachments-275 Transaction

Nicole Smith, Ted Rendahl, LeAnn Morris

(Greatroom 1-2)

12:15 PM – 1:15 PM

Lunch Exhibitor Drawings Social Event Round-up

(Greatroom 1-2)

1:30 PM – 3:00 PM

Cyber Security

Jim Nash, FRSecure

(Greatroom 1-2)

3:00 PM – 3:15 PM

Closing Ceremonies (Grand Prize Drawing)

Art Schoen

(Greatroom 1-2)

3:15 PM

Open Networking

THANKS FOR COMING!
